

Hello Friends:

As you begin to venture further out into the world we hope that you know that Pennington Quilt Works is a safe place to come. We have been thinking and planning very carefully to be sure that we can keep you and ourselves safe during this new phase, and we're excited to see you again, even if we might not at first recognize each other behind our masks!

Shopping at PQW has always been what I think of as an intimate experience with all of us being close together and touching all the same things, as we all jump in with our opinions and advice. But for now we have to be a little less intimate. It seems very unnatural, as the shop is set up more for gathering than for distancing. But it is important for now that we follow all safety guidelines, including maintaining a distance between us.

One of the ways we are doing that is to limit the number of people in the store, and the most convenient way for all of us is to ask you to make a shopping appointment.

Of course, if you prefer, you can still order on line and have your purchase shipped or put outside for pick up. But if you'd like to come into the store, we'd love to see you! Just follow these guidelines:

- Call to make an appointment. Times available are 11, 12, 1, 2 and 3, Monday through Saturday, starting later this week. We will be restricting the number of appointments each hour. Note that for now we are not open Sundays, or any evening.
- If you are coming with a friend, please make an appointment for each of you.
- When you call we will ask to put a credit card on file in our secure system, to limit the need for contact at the register.
- Do not come if you are not feeling well.
- Please leave your personal belongings, including your purse, in your car.
- Wear a mask. Do not wear gloves.
- Use the front door.
- Use hand sanitizer just inside the door. There is also sanitizer throughout the store.
- Maintain 6 feet between you and others, including at the cutting table. Use the check-out area indicated.

We will also be wearing masks, reminding you of distancing, and sanitizing surfaces and our hands between customers.

Our goal is to serve you in the way that is most comfortable for you and safe for all, whether that is in person, online, or by phone. Please let us know how we can help.

Sincerely,
Jan